

## **CHESHAM BOIS LAWN TENNIS AND SQUASH CLUB (CBLTSC)**

### **CODE OF CONDUCT FOR MEMBERS**

1. CBLTSC aims to provide all members and guests with high quality facilities and services to ensure a safe and enjoyable environment for all. To support this, members are asked to adhere to the Club's Code of Conduct.
2. Members must treat the Club, fellow members, guests and Club staff with courtesy and respect at all times.
3. Conduct from members which is discriminatory, intimidating, hostile or offensive is strictly prohibited. This may include telephone calls, email, gestures, touching, teasing, remarks, comments or questions of a harassing nature and any behaviour which threatens the wellbeing or safety of others.
4. When playing racket sports, members and guests are expected to play fairly, graciously and in a sporting fashion. In the interests of maintaining a harmonious atmosphere, whenever a dispute may arise during an internal match, regardless of how convinced one or more players may be that they are correct, a 'let' must be played.

### **CODE OF CONDUCT FOR JUNIORS**

CBLTSC is fully committed to promoting the highest possible standards of safeguarding and the wellbeing of all its members. It is important that members, coaches, administrators and parents associated with the Club must at all times, show respect and understanding for the safety and welfare of all children involved in any activities at the Club.

Members who may have any concerns about any aspect of junior membership or activity are encouraged to be open, honest and transparent in sharing these by contacting the Club's Safeguarding Officer.

Junior Members are expected to:

- Play their respective sports within the set of rules and boundaries given to them
- Respect opponents and fellow team players
- Respect officials and their decisions
- Be punctual for training and competitions
- Wear appropriate clothing at all times, including footwear as advised by coaches and safety glasses during any squash related activity
- Not use any prohibited substances or bring them to the Club at any time
- Respect the Club's facilities and environment
- Be courteous to coaches at all times
- Be courteous to fellow Club members at all times both on and off court
- When playing racket sports, Junior Members are expected to play fairly, graciously and in a sporting fashion. In the interests of maintaining a harmonious atmosphere,

whenever a dispute may arise during an internal match, regardless of how convinced one or more players may be that they are correct, a 'let' must be played.

### **CODE OF CONDUCT FOR PARENTS**

CBLTSC is fully committed to promoting the highest possible standards of safeguarding and the wellbeing of all Club members. It is important that members, coaches, administrators and parents associated with the Club must at all times, show respect and understanding for the safety and welfare of all children involved in any activities at the Club.

Any member, coach, parent, junior or visitor to the Club who may have any concerns about any aspect of the conduct of any parent are encouraged to be open, honest and transparent in sharing these by contacting the Club's Safeguarding Officer.

This expectation also applies to all Club employees.

Parents are expected to:

- Encourage their child to learn the rules and play within them
- Discourage their child from unfair play and arguing with fellow players or officials
- Help their child to recognise good performance, not just results
- Never force their child to take part in any activity
- Declare any knowledge of any allergies, medical conditions or risks to the child on the membership application form and to their child's coach
- Set a good example by recognising fair play and applauding the good performance of all participants
- Never punish or belittle any child for losing or making mistakes
- Publicly accept the decision of any official
- Support their child's involvement in activities at the Club and help them to enjoy their sport
- Use correct and appropriate language at all times
- Ensure that they provide their child with the appropriate drinks and food to meet the specific requirements of any activity, coaching session or tournament
- Not leave any child under the age of 13 unattended on Club premises unless they are engaged in a supervised coaching or playing activity
- Not leave their child until the coach or activity leader has accepted responsibility for them
- Ensure that the appropriate arrangements are made for their child to be collected at the appointed time at the end of any Club related activity.